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THE ANSWER KEY

A COMPENDIUM OF SOLUTIONS TO PROBLEMS ENCOUNTERED BY PROVIDERS IN SUBMITTING MEDICAID CLAIMS

Note: All information was current at the time of publication but is subject to change.

Correct Hospice Place-of-Service Codes Required for Payment

The **place of service** (POS) code is required for hospice claims to adjudicate and pay. Currently, some hospice claims are denying for reason 4471, "global place of service restriction for procedure." These claims contain POS 09, which is the code for "prison." Medicaid cannot pay for health care services delivered in a prison. For hospice room and board claims (T2046), the appropriate POS codes are 31 SNF, 32 NF, and 54 ICF-MR.

POS codes are maintained on the U.S. Centers for Medicare and Medicaid Services website:

**[https://www.cms.gov/place-of-service-codes/
20_Place_of_Service_Code_Set.asp#TopOfPage](https://www.cms.gov/place-of-service-codes/20_Place_of_Service_Code_Set.asp#TopOfPage)**

Billing instructions for submitting professional claims are on the JFS website:

<http://jfs.ohio.gov/ohp/provider.stm>

For portal claims, POS should be entered in the detail area.

For EDI claims, POS should be entered in loop 2300 CLM 05 01 and loop 2400, SV1, professional service segment, if the service line is different than the claim-level POS.