

Better Coordination of Your Health Care Needs

Ohioans insured through the MyCare Ohio program, will soon see their full medical benefit covered as one complete benefit package.

→ What does this mean?

Right now, you receive your Medicaid benefits through a MyCare Ohio managed care plan.

On January 1, your Medicare coverage will change to the same managed care plan that provides your Medicaid benefits. Your MyCare Ohio plan will also cover your prescription drugs.

→ How will this help me?

This important final step offers you and your health care providers greater choice and control in coordinating your health care benefits. With one point of contact for all of your health care needs, you will be able to access care and services with fewer steps.

→ What do I have to do?

If you want to receive your Medicare benefits and your Medicaid coverage through the same plan, ***you do not have to do anything.***

If you do not want to change how you receive your Medicare benefits, ***you must call the Ohio Medicaid Consumer Hotline at (800) 324-8680 and tell us that you do not want to change your Medicare plan.***

→ What if I have questions?

We understand that you may have questions. There are several places you can find help:

Questions about your Medicaid coverage?	Ohio Medicaid Consumer Hotline (800) 324-8680
Questions for your MyCare Ohio plan?	Member Services Phone Numbers Aetna: (855) 364-0974 Buckeye: (866) 549-8289 CareSource: (855) 475-3163 Molina: (855) 665-4623 United Healthcare: (877) 542-9236
Questions about your Medicare benefits?	1-800-MEDICARE
Problems with your MyCare Ohio plan?	Office of the State Long-Term Care Ombudsman (800) 282-1206